



## MAINTAINING OUT-OF-WARRANTY CAMERAS, DVR/NVRS, AND ACCESS CONTROLS FOR CASINOS & GAMING

Renova Technology is an after-market repair services company partnering with casinos that maintain their own security infrastructure. Renova is not an on-site integrator.

Our data analysis on historical out-of-warranty camera and DVR failure rates suggests that about 5% of these devices will fail within 12 months. Renova partners with casinos across North America to help repair security cameras that are either legacy/end-of-life or no longer in-warranty.

The quantity of surveillance equipment employed per casino and gaming environments is larger than other enterprises. Maintaining homogeneity across models is important to facilitate control on a daily basis. Our casino customers benefit tremendously from customized repair programs such as "Repair and Return" and "Advanced Exchange" to minimize downtime and garner enormous savings.



### ABOUT

- **Repair and Return:** Renova's After-Market Security Repair Menu includes over 2,200 devices from over 250 manufacturers.
- **Savings:** Immediate cost savings. Up to \$2,400 per DVR/NVR and \$1,400 per camera by repair vs. replace.
- **RMA:** Simple RMA process. Our Customer Success Team works around your timeline. No Evaluation Fees and Flat/Standard Repair Rates.
- **Lead Time:** Renova's average lead time is 5-7 business days. Our promised turn-around time is 10 business days. Expedites available.
- **Warranty:** Reliability and quality assurance is key. All repairs include a 90-day warranty period. Note, we have received less than 1% back of warranty failures over the past several years.



## Renova's Out-Of-Warranty Repair Ecosystem includes over 250+ Manufacturers\*



Renova Technology is a best-in-class after-market repair services provider deeply involved in the commercial security, gaming, self-service, point-of-sale, and contract manufacturing industries. Renova's commercial security repair menu exceeds over 2,200 devices (cameras, DVR/NVRs, and access controls) from over 250 manufactures. Our customers include SDM 100 integrators, regional integrators, Department of Homeland Security, municipalities, casinos, universities, hospitals, and self maintaining enterprises. For more information and to request a repair menu, please visit us online or email [service@renovatechnology.com](mailto:service@renovatechnology.com) .



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\*Unless specifically identified, Manufacturers listed do not indicate any business relationship with Renova Technology or endorsement of Renova Technology Services. Information is for general information purpose only.